

P.O. Box 384
Colton, NY 13625
August 5, 2002

Dear Art:

I wanted to be sure that your prospective clients know how grateful I am for the services you provided me in translating a series of Russian letters I received through 1997-98, and then in turn, translating my English responses into Russian.

You were gracious to offer your services, timely with the translations, and most importantly, in addition to providing written translations of the Russian, also provided one-on-one consultations to explain the nuances of those letters. You were also most helpful in guiding me toward culturally appropriate responses to letters that called for a maximum of sensitivity from me in response to them.

It was only through your competence and attention to detail with these translations that I could have achieved a satisfactory outcome for both myself and my Russian correspondents.

Again, thank you for your fine work.

Sincerely,

Anne Townsend